



# Minutes of Meeting

## PWON Steering Committee Meeting

*18<sup>th</sup> March, 2017*  
*Multan*

4/28/2017  
Pakistan Water Operators Network (PWON)  
Ms. Maqsooda Fatima - National Coordinator

Sponsored By:



Hosted BY:



## List of Participants

1. Mr. Syed Zahid Aziz, MD WASA Faisalabad - Chairman PWON
2. Ms. Maqsooda Fatima , National Coordinator -PWON
3. Mr. Rao Muhammad Qasim, MD WASA Multan
4. Mr. Raja Shoukat, MDWASA, Rawalpindi
5. Mr. Khanzeb Khan, CEO WSSP, Peshawar
6. Mr. Nasir Ghafoor, CEO WSSC, Mardan
7. Mr. Arif Rauf, CEO WSSC, Kohat
8. Mr. Ayoob Shaikh, CE Projects KW&SB, Karachi
9. Mr. Syed Mohsin Nazar, Director F & C, WASA Hyderabad
10. Dr. Zainab Abbas, Chief Chemist, WASA Lahore
11. Mr. Muhammad Rehman, Assistant Director GIS P&D, WASA Lahore
12. Mr. Abdul Majeed, D.D Revenue, WASA Multan
13. Mr. Muhammad Nadeem, AD P&D, WASA Multan
14. Mr. Khurram Butt, DD (P&D), WASA Gujranwala
15. Mr. Maqsood Anjum, Director (A&F), WASA Gujranwala
16. Mr. Roohan Javed, Dir (I&C) WASA Faisalabad
17. Mr. Ghaffar Naveed, DD (P&D) WASA Faisalabad
18. Mr. Azizullah Khan, DD (P&D) WASA Rawalpindi
19. Mr. Ali Akbar, Assistant Engineer, WASA Quetta
20. Mr. M. Munir Akhtar, Director Works, WASA Multan
21. Mr. Ali ur Rehman, General Manager Operations WSSP , Peshawar
22. Mr. Idress Khan, Manager Technical WSSC, Mardan
23. Mr. Tahir Afif, Manager HR & Procurement, WSSC Kohat
24. Mr. Rabia Mehfooz, DD, WASA Multan
25. Mr. Hassan Mehmoood, A.D.P.R WASA Multan
26. Mr. Abdus Salam, DD (W/S) WASA Multan
27. Mr. Muhammad Ramzan, Executive Engr , WASA Quetta
28. Mr. Muazzam Jamil, DS UD, HUD&PHED , Govt. of the Punjab
29. Dr. Kiran Farhan, Principal, Al-Jazari Acadamy, Lahore
30. Ms. Maleeha Sajjad Naqvi, WASH Officer, UNICEF
31. Mr. Farakat Ali , Provincial Coordinator, Water Aid

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The PWON Steering Committee Meeting started with the Holy Quran recitation.

Syed Zahid Aziz, Chairman PWON and Mr. Rao Muhammad Qasim, Managing Director WASA Multan /Host of the SCM welcomed all guests. Mr. Rao Muhammad Qasim presented introduction of Multan and WASA Multan

The meeting theme was “Waste water”; PWON adopted this year World Water day theme as SCM theme. Considering this, following presentations were presented in the meeting:

## Presentations on World Water Day Theme

Sr.	Presented By	Topics
1	Mr. KhanZeb Khan	Non – Operational Waste Water Treatment Plants in WSSP Peshawar
2	Mr. Nasir Ghafoor Khan	Non – Operational Waste Water Treatment Plants in WSSC Mardan
3	Mr. Muhammad Nadeem	Introduction and specifications of WASA Multan Waste water Treatment Plant pilot project

Syed Zahid Aziz, Chairman PWON encourage participants to discuss their issues and experiences so, we could use this network as experience sharing platform unlike other formal meetings. Following discussions were recorded during the casual session:

## Discussions

Sr.	Discussion / Comments by	Discussion
1	Mr. Mohsin Nazar	Shared WASA Hyderabad experience of outsourcing of consumer survey
2	Mr. Khanzeb Khan	Appreciated the efforts of WASA Hyderabad and shared the news that WSSP has start utilizing Billing system installed by WASA Faisalabad for computerized bills generation.
3	Mr. Ayoob Shaikh	Brief about the history of KW&SB and its working over the decades, he also recalled high performance days of KW&SB 10 years back. He also raised the question that “Combining Solid waste management with water and sanitation management is the right decision or not” Later he pointed out that combination of SWM with W&S is the major cause of failure of NSUSC.
4	Mr. Khanzeb Khan	He opposed above mention point and said that SWM and W&S are integrated and one component cannot accomplish without the other two.
5	Syed Zahid Aziz	On the issue of Labor Unions and effectiveness of working efficiency, He shared his experience on how to deal with unions, adopting combination of strict and soft policy.
6	Mr. Raja Shoukat	He shared problems and positive points of WASA Rawalpindi. WASA Rawalpindi is having 1450 employees, 400 Tube wells, Through Rawal Dam,

		Utility is getting 23 MDGs , supplying 55 MDGs of 66MDGs demand. There 1 lac, 23 thousands connections while there are 6k illegal connections, deficit of 900 billion adding every year. Approx. 600-400 mm rain falls in Rawalpindi, is rain falls above 620 mm then situation gets out of control. He also shared good experience with GHQ and found them as good consumers in terms of bills payment.
7	Mr. Nasir Ghafoor Khan	He discussed the issues related to building laws. How NOCs to commercial and other building will be issued under the latest directive to W&S companies in KPK. Proper sewage layout plan is necessary. He also identified the need of tariff comparison of PWON member utilities.
8	Mr. Arif Rauf	He shared information about current situation in WSSC Kohat. He also identified the need for technical assistance from PWON for the operationalization of non-operational Waste Water Treatment plants in WSSC Kohat.
9	Dr. Zainab Abbas	She informed SC about the problems that WASA Labs are facing in the testing of water quality. WASA Lahore lab test 6000/- samples per year. Water table is getting down. Arsenic issue is rising in PCSIR reports; she also showed her reservation on results. She pointed out the need for SOPs on Water Quality to be followed by all PWON members. She also pointed out that it is important to determine types of arsenic (Trivalent or pentavalent) as all arsenics are not equally hazardous.
11	Ms. Maleeha Sajjad	On the discussion of need for neutral lab with high quality water testing, she added that UNICEF is working such kind of project.
10	Syed Zahid Aziz	On the issue of tariff, Mr. Chairman shared WASA Faisalabad situation in which they added billing cost in the charges to lower the deficit.

## Decisions

Sr.	Decisions
1	Membership Committee time for detailed recommendations extended to one month from the date
2	It is decided that there is no need of approval from SC for granting new membership if applicant utility fulfill the following criteria: i) Serving min 100,000 population ii) Agree to pay membership fee annually
3	Membership approval of WSSC Kohat
4	Conditional Membership approval of WSSC Abbottabad (if WSSCA agree to pay membership fee annually)
5	All members agreed unanimously and assured their support for <i>PWON Internal and External Review followed by Water Retreat (for Long-term work plan development)</i> with the support of Development partners, as per recommendations made in <i>Development Partners Meeting</i> at Islamabad on 23 <sup>rd</sup> Jan, 2017.

## Tasks Assigned

Sr.	Task Item	Responsibility
1	Tariff Comparison of all PWON members utilities	PWON will compile data for comparison while all utilities are responsible to provide tariff details of their respective utilities.
2	Development of SOP on Authentication of Water Quality Test	PWON will coordinate with Dr. Zainab Abbas, member utilities and development partners for development of SOPs. These SOPs will be utilized for the establishment of Water quality Labs in new member utilities as well as up gradation of testing regimes in other member utilities.

## Suggestions

Sr.	Suggestion	Background	For Consideration of
1	<p>Establishment of lab under management of PWON for provision of neutral and authentic certification of water quality reports being third party to utilities and other organizations.</p> <p><u>Or</u></p> <p>A mobile water quality testing Laboratory can be manager under PWON to provide services to all its member utilizes considering the on spot water quality testing to avoid time laps between sample collection and test time.</p>	<p>There is variance in water test results of other laboratory and PCSIR. In most of the cases PCSIR results shows arsenic presence in water while other recognized laboratory results don't show such result. Many utilities are dissatisfied with the PCSIR results. Utilities showed their reservations on the method of water collection sample and time gap involvement in the process of collection and testing of PCSIR. There are already labs established in few utilities like WASA Lahore and WASA Faisalabad but their reports can't be considered as neutral reports.</p>	<p>PWON and Development Partners</p>
2	<p>Establishment of Resource Center for Water and Waste water Treatment Plants (design, Installation and Operations &amp; Maintenance) capacity building.</p> <p>The proposed Resource Center will extend its services for all PWON member utilities equally.</p> <p>A utility can volunteer to take this initiative (with the coordination and support of PWON and development partners)</p>	<p>As per data comparison by PWON, on availability of water and waste water treatment plant resources within its member utilities, showed the need for capacity building of staff serving for operation &amp; maintenance of waste water treatment plants. There are Six non-operational waste water treatment plants in KPK, CEOs of WSSC Peshawar, WSSC Mardan, and WSSC Kohat asked PWON to take initiative with the support of development partners to operationalize WTPs in KPK by providing training or learning opportunity to staff.</p> <p>WASA Quetta also requested PWON for the same purpose.</p> <p>Utilities in Punjab are also looking for new Water and waste water Treatment Plants so there is also need to build capacity. KW&amp;SB and WASA Hyderabad also endorsed.</p>	<p>PWON and Development Partners</p>

SCM was well attended by representatives of electronic and print media.

Shield was presented to Mr. Rao Muhammad Qasim for being host by Mr. Syed Mohsin Nazar, Mr. Ayooob Shaikh and Syed Zahid Aziz.

Mr. Roa Muhammad Qasim presented shields to all participants at the end of the session.

Thank You!