

P-WON 6TH STEERING COMMITTEE MEETING



Group Photo of P-WON Steering Committee Members/Representatives

The sixth Steering Committee (SC) meeting of Pakistan Water Operators Networks (P-WON) was held on January 11, 2014 at the sidelines of 2nd Pakistan Urban Forum (PUF) in Karachi. The meeting was hosted by the Karachi Water and Sewerage Board (KW&SB) and chaired by Chairman PWON Mr. Shahid Sohail. The purpose of meeting was to review the overall performance of P-WON and other matters as per the presented agenda.

At the outset, the Chairman thanked the Managing Director KW&SB and his team for organizing and hosting the meeting. The chair also extended his thanks to Program Coordinator GWOPA Ms. Taeko Yokota for her participation in the meeting. He also thanked all the SC members/representatives who came from all over the country to attend the meeting. The proceedings and decisions of Partners meeting, held in Lahore on December 19, 2013, were shared with the participants and the ratification of the SC was sought.

Peshawar Development Authority
Bids to host the next Steering Committee of
P-WON in Peshawar

P-WON Partners



P-WON Partners' meeting at Lahore

The partners' 2nd meeting on P-WON was held on December 19, 2013 in the office of The Urban Unit, Lahore. This meeting was arranged as a



P-WON Partners' Meeting

follow-up of the decisions taken during the P-WON 5th Steering Committee meeting held in WASA Rawalpindi office on October 1, 2013.

The meeting was chaired by Mr. Shahid Sohail and was attended by Chief Executive Officer the Urban Unit Dr. Nasir Javed, Chief Engineer of Karachi Water & Sewerage Board (KW&SB) Mr. Muhammad Ayoob Shaikh and National Coordinator P-WON Mr. Fida Hussain. The Chairman thanked the participants for taking their time out to attend the meeting.

Steering Committee re-names P-WOPs as "P-WON"

The Securities Exchange Commission of Pakistan (SECP) declined to register the "Pakistan Water Operators Partnership" on the reason that recommended name was closely matching with "Pakistan Water Partnership" already registered with SECP. The issue was discussed and various options for selection of a suitable name were thought in Partners meeting held on December 19, 2013 at Lahore.

The decision regarding new proposed name i.e. Pakistan Water Operators Network (P-WON) was put before the SC during its meeting held in Karachi. The Committee ratified the decision of Partners meeting and henceforth, the P-WOPs was named as "P-WON".



As decided in the P-WON's SC meeting held on 11th January 2014 at Karachi, The Urban Unit designed five logos for P-WON which were circulated among members for their feedback/selection. Majority of the members voted for the logo in-place.

The logo is designed by the Sr. Graphic Designer of The Urban Unit Ms. Razia Liaqat having ten years experience in her field. The idea behind this logo is to highlight the networking and coordination part amongst water entities.

The rationale for this logo is:

Blue color is used to depict its association with water utilities whereas green color depicts Pakistan.

Wave gives the flow of relationship between water operators and 'O' in shape of hands

MOU between P-WON and PERPAMSI Indonesia

A side meeting was held on the third day of 2nd Pakistan Urban Forum, a major conference on South Asian Cities that proceeded from



Chairman P-WON and Partnership head PERPAMSI signing the MOU

9-12 Jan 2014 in Karachi. The meeting was planned by Regional Coordinator of GWOPA (Global Water Operators Partnership Alliance)/UN-HABITAT Ms. Taeko Yokota.

The purpose of the meeting was to discuss the draft Memorandum of Understanding (MoU) and establish a model partnership between P-WON (Pakistan Water Operators Network) and PERPAMSI (Persatuan Persusahaan Air Minum Indonesia). Head of Partnership H.M. Limbong, and Coordinator from PARPAMSI Indonesia Riantara Dwiki, Ms. Taeko Yokota of GWOPA and Team Leader UN-Habitat Tauqeer Abassi also participated in the discussion. From P-WON,



Meeting between GWOPA and P-WON

a core team comprised of Chairman P-WON Shahid Sohail, Chief Engineer KW&SB (Karachi Water & Sewerage Board) M. Ayoob Shaikh, Managing Director WASA (Water And Sanitation Agency) Lahore Dr. Javed Iqbal, Managing Director WASA Gujranwala, Mr. Khalid Bashir, and National Coordinator P-WON Fida Hussain attended the meeting.

During meeting, the parties reviewed and discussed each and every clause of the draft MoU between P-WON, PARPAMSI and GWOPA. The MoU defines the general agreement, scope of work, initial strategy, the roles and responsibilities of each partner and financial agreement. After incorporating the necessary annotations suggested by the participants, the draft MoU was finalized. Resultantly, PERPAMSI and P-WON agreed to establish not-for-profit basis partnership for twelve months to exchange experiences and best practices. Accordingly, the MOU was signed by the Mr. Shahid Sohail, Chairman P-WON and H.M. Limbong, Head PARPAMSI on 12th Jan 2014.

To achieve the outcomes, exchange of visits by the representatives of parties and follow-up communications will be conducted. The representatives of the P-WON and secretariat will learn how to implement the national WOP to

enhance capacity development of its members.

The not-for-profit basis partnership between P-WON Pakistan and PARPAMSI Indonesia will be implemented with technical and financial support of GWOPA-UN HABITAT.

Billing and Collection Efficiencies of WASA Multan

Water and Sanitation Agency (WASA) Multan was established in 1992 and is responsible in providing water, sewerage and drainage services to 1.3 million (approx) citizens of Multan. Presently, it has 262,341 domestic, industrial and commercial consumers. It issues bi-monthly bills to its domestic consumers whereas monthly bills to commercial & industrial users. It has the computerized bill making but serving without a proper revenue recovery wing that can bring the default in network if established, resulting poor maintenance due to less collection of revenue from the issued bills.

For analyzing the current billing and recovery situation, six years data has been taken. The data is deemed sufficient to draw the conclusion on the billing and Collection Efficiency (CE) of WASA.

Monthly Illegal Connections

1439	2094	2377	2426	2834	11,170
▲	▲	▲	▲	▲	▲
Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Total

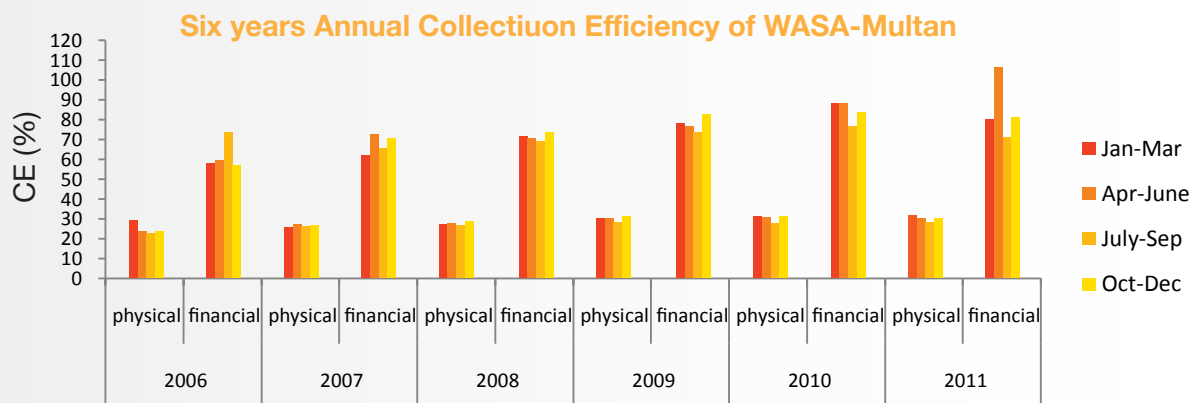
WASA Multan Dash-Board Indicators

Population served	1.295 m
Annual water production	29.83 million m ³
Avg. unit production cost	PKR 4.97/m ³
Number of wastewater treatment plants	01 (non-operational)
Water coverage	72 %
Sewerage coverage	72%
Water availability	5 hours/day
Per capita consumption	225 liter/day
Operating ratio	3:44
Staffing Ratio	5:1000 (water & sewerage connections)
Avg. Water + Sewerage bill	Rs. 60/connection

For the detailed appraisal and argument, six years physical and financial efficiencies have been computed discretely and presented in table. Quarter-wise values of data related to all the tabulated elements have been collected from the utility. However, for the evaluation purpose, annual data (by accumulating quarterly figures) has been inserted into the table. The physical CEs of each year (2006 to 2011) have been computed from the total number of bills issued & received whereas to find the percentage of financial CE, billed and received tariff values have been taken over the same period. To further elaborate the CE, quarterly data of each year has been considered for graphical representation. The values of bills issued to the consumers and the bills received reveal that the WASA has increased its recovery rate of bills

paid from 23.79 percent in 2006 to above 30.53 percent in 2011. Similarly, the utility also has well managed to improve its financial CE from 62.07 to 85.21 percent with an average annual addition of 3.86 percent over the study period. Further, there is a significant enhancement (23.14 percent) in financial CE over the same period has been found which is a positive sign for the future survival of WASA, although Multan city like other WASAs, is facing same fiscal deficit. The average annual values of physical and financial CEs from 2006 to 2011 have been estimated as 28.32 and 74.94 percent respectively. The overall rising trend of both the physical and financial collection efficiencies, based on quarterly data, have also been depicted and can be seen in figure below.

Year	Total No. of bills		Total Amount of issued Bills (Rs million)	Total Amount of received Bills (Rs million)	CE (%)	
	Issued	Received			Physical	Financial
2006	1002791	238581	151.005	93.731	23.79	62.07
2007	1015421	270933	154.388	105.043	26.68	68.04
2008	1035811	289248	153.818	109.991	27.92	71.51
2009	1067104	321926	160.213	125.231	30.17	78.17
2010	1112571	342710	172.288	145.676	30.80	84.55
2011	1146522	350073	182.893	155.851	30.53	85.21



Source: WASA-M

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